



Loyola Street Medicine Resource Guide

If the patient needs a phone to contact any of the resources included in this guide, please provide the patient with one during their visit.

Table of Contents

1. Resources for Individuals at Risk of Experiencing Homelessness	3
2. Short-term sleep/warming areas Resources ...	4
3. Shelters	5
4. LGBTQ+ Resources	6-7
5. Mental Health and Substance Use Resources .	8
6. Legal Assistance Resources	9
7. Domestic Violence Resources	10
8. Government/Local Assistance	11
9. Food/Clothing Resources	12
10. Food Pantries	13

Resources for Individuals at Risk of Experiencing Homelessness

Homelessness Prevention Call Center: Dial 3-1-1 or 312-744-5000 and ask for “Short-Term Help.”

- TTY Access is available for callers using specialized TTY equipment due to hearing problems: 312-948-6817.
- The Call Center staff will assess eligibility for financial assistance and other community resources.
- Hours: Monday – Thursday from 8:30 AM – 4:30 PM.
- Suburban Cook County residents can call 1-877-426-6515 for help with basic needs.

Family & Support Services Community Centers:

- Englewood Community Service Center; 1140 West 79th Street, Chicago, IL 60620; 312-747-0200
- Garfield Community Service Center; 10 South Kedzie Avenue, Chicago, IL 60612; 312-746-5400
- Dr. Martin Luther King Community Service Center; 4314 South Cottage Grove, Chicago, IL 60653; 312-747-2300
- North Area Community Service Center; 845 West Wilson Avenue, Chicago, IL 60640; 312-744-2580
- South Chicago Community Service Center; 8650 South Commercial Avenue, Chicago, IL 60617; 312-747-0331;
- Trina Davila Community Service Center; 4312 West North Avenue, Chicago, IL 60639; 312-744-2014

Services available at the Family & Support centers:

- Clothing and referrals to local food pantries
- Public benefits eligibility assessments, referrals and application assistance
- Regional Transportation Authority Ride Free Program assistance
- Shelter referrals and placement
- Substance abuse treatment referrals
- Veteran services and resources
- Workforce development referrals

Short-term sleep/Warming Areas Resources

When temperatures are at 32 degrees or below – warming areas are available at the City’s six community service centers from 9 a.m. to 5 p.m., Monday through Friday.

Warming Areas: .

- Englewood Community Service Center
 - 1140 West 79th Street, Chicago, IL 60620
 - 312-747-0200
- Garfield Community Service Center
 - 10 South Kedzie Avenue, Chicago, IL 60612
 - 312-746-5400
 - Open on a 24-hour basis to connect families and residents to emergency shelter.
- Dr. Martin Luther King Community Service Center
 - 4314 South Cottage Grove, Chicago, IL 60653
 - 312-747-2300
- North Area Community Service Center
 - 845 West Wilson Avenue, Chicago, IL 60640
 - 312-744-2580
- South Chicago Community Service Center
 - 8650 South Commercial Avenue, Chicago, IL 60617
 - 312-747-0500
- Trina Davila Community Service Center
 - 4312 West North Avenue, Chicago, IL 60639
 - 312-744-2014

For assistance after hours, residents should call 311 to be connected to available services – including placement to an available shelter bed.

Shelters

- If a patient is in need of emergency shelter, they can call 311 to request transportation to a center.
- The Boulevard
 - 3456 W Franklin Blvd, Chicago, IL 60624
 - 773-533-6013
 - Provides housing, behavioral health, and employment services for individuals experiencing homelessness.
- Franciscan Outreach
 - (312) 744-5000
 - Provides shelter, healthy meals, and other services to individuals experiencing homelessness.
 - 4 locations
 - Garfield Community Center, 10 S. Kedzie Ave., Chicago, IL 60612, 312.746.5695
 - WALLS MEMORIAL CME CHURCH, 200 S. Sacramento Blvd., Chicago, IL 60612
 - 2715 W. Harrison St., Chicago, IL 60612, 773.265.6683
 - 1856 S. Loomis St., Chicago, IL 60608, 312.624.8296
- A Little Bit of Heaven
 - Provides emergency shelter and food, housing, clothing, and support services to indigent, and homeless adult men for their physical, social, and psychological needs.
 - 11321 South Wentworth Ave.
 - (773) 264-5332
- Pacific Garden Mission
 - Provides shelter, food, clothing and addiction recovery services for men and women
 - 1458 S. Canal St.
 - (312) 492-9410

LGBTQ + Resources

- Broadway Youth Center:
 - 1023 W. Irving Park Chicago, IL 60657
773.935.3151
 - Drop in center for LGBTQ youth age 12-24, provides HIV testing services, hormone therapy, and other primary care services. Provides basic needs such as showers, sleeping arrangements, food, etc.
- After Hours (Howard Brown Health) –
 - 4025 N. Sheridan Road. 773-388-8906.
 - 1st and 3rd Fridays of the month, 6pm -9pm. Ages 18 & up. Drop-in for TGNC folks. Food, programming, insurance enrollment, hormones.
- Center on Halsted:
 - 3656 N Halsted (Corner of Halsted & Waveland, Near Addison Red line). 773-472-6469. M-Th: Adult Ally Services (1-on-1): 1p-3p, Evening Program (workshops+dinner): 4:30p-7:30p; Friday: Teen Hang (ages 13-18) & Open Gym (ages 13-24): 4p-6p.
- Chicago House:
 - 2229 S. Michigan Ave. Ste. 304, Chicago, IL 60616 EMAIL: info@chicagohouse.org PHONE: 773.248.5200
 - Provides residential and community style housing. Application required
TRANSLIFE CARE RESOURCE SUPPORT LINE IS OPEN WITH LIVE OPERATOR MON – FRI, 11 AM – 7 PM! CALL 773.673.9340
- The Crib (The Night Ministry) -
 - 835 W. Addison Street @ the Lakeview Lutheran Church (2 blocks east of the Addison Red line stop). 773-318-5462 (answered 8pm-10am).
 - Offers: Emergency shelter for 20 youth ages 18-24. Includes dinner, breakfast, supplies, showers, games and laundry Set up: All genders. Transgender and Gender Non-Conforming youth welcome. Lottery drawing at 8:30pm.

- Ujima Village – Overnight Emergency Shelter
 - Homeless Youth ages 18-24
Sleeping accommodations, food, laundry, shower, personal lockers, transit passes.
Location: Greater Grand Crossing & Englewood
- AIDS Foundation of Chicago
 - 200 W Jackson Blvd. Suite 2100
312-922-2322
Home: AIDS Foundation of Chicago (aidschicago.org)
Housing, case management, prevention info (HIV, Hep C), and assistance with finding insurance
- La Casa Norte
 - Wrap-around and comprehensive support services for LGBTQ youth. Bus, cards, lockers, hygiene products, clothing. Wi-Fi. Drop in Tues: 3-6pm; case mgmt.-Mon-Fri 9am-4pm.
2 year transitional living program, drop in and shelter ages 14-24.
- Bonaventure House (amitahealth.org)
 - A 2-year program. Housing for people who are HIV+ or have medical diagnosis.
People in recovery are welcome and their individual recovery program are supported. Ages 18 and up. Contact is Amy James for intake.

Mental Health and Substance Use Resources

- **Ascension Illinois Health Housing and Health Alliance, 825 W. Wellington Ave., Chicago, IL 60657 (733-327-9921)**
<https://healthcare.ascension.org/specialty-care/behavioral-mental-health/why-ascension/ilchi-chicago-il-housing-and-health-alliance>
 - Provides access to transitional and permanent housing for individuals experiencing homelessness who are 18 years of age, diagnosed with a qualifying medical condition and are in recovery from active addiction and sober for a minimum of 45 days, .
- **Mental Health Hotlines:**
 - National Suicide Prevention Lifeline: (800) 273-8255
 - National Alliance on Mental Illness Hotline: 800-950-NAMI or text “NAMI” to 741741
 - National Coalition of Anti-Violence Programs: 212-714-1141 (English and Spanish)
 - National Hopeline Network: (800) 784-2433
 - National Crisis Line, Anorexia and Bulimia: (800) 233-4357
 - Trans Lifeline: 877-565-8860
 - Family Violence Helpline: (800) 996-6228
 - Self-Harm Hotline: (800) 366-8288
 - Alcoholism & Drug Dependency Hope Line: (800) 622-2255

Legal Assistance Resources

- [Illinois Legal Aid Online](#) (312) 341-1070: Free, easy to understand legal advice (find “Housing & Apartment” under “Resources”)
- [Eviction Help Illinois](#) (855) 621-0811: Free legal aid, mediation services, and connections to other resources including rental assistance to increase housing stability. Mediation is an opportunity for landlords and tenants to resolve issues the help of a knowledgeable and neutral person.
- [CARPLS Legal Aid Hotline](#) (Cook County) (312) 738-9200 (Monday - Friday, 9 am - 4:30 pm): Free legal aid related to eviction, debt, clearing past cannabis convictions, unemployment, bankruptcy, and many other legal services.
- [Chicago Coalition for the Homeless](#) (800) 940-1119: Free legal services for individuals experiencing homelessness or unaccompanied youth.

Domestic Violence Resources

- Illinois Department of Human Services
 - 24-hour Hotline: 1-877-6339
- YWCA Women's Shelter Evanston
 - YWCA number: 847-864-8445
 - Housing Crisis Emergency: 877-718-1868
 - Provides shelter and longer-term housing for domestic violence survivors to allow them time to begin to heal and enable them to secure economic resources and stability.
- The Network Advocating Against Domestic Violence
 - The Network established the Survivor Crisis Fund to address critical gaps in the safety net for survivors of gender-based violence and human trafficking. To be eligible, you must be a victim/survivor of domestic violence, sexual abuse, stalking and/or human trafficking.
- Connections for Abused Women and their Children
 - Domestic Violence Hotline: 773-278-4566
 - Phone: 773-489-9081
 - 1116 N. Kedzie Ave. Chicago, IL 60651
 - Provides a variety of services including children's services, counseling, court advocacy, education and training, and police relations
- Wings Breaking the Cycle of Domestic Violence
 - 24-hour Hotline: 847-221-5680
 - Phone: 847-519-7820
 - Provides emergency shelter services, counseling and mentoring
 - There are 151 traditional/personal housing units around the Chicago metropolitan area. Length of stay: 2 years
 - There emergency shelter units available. Length of stay: 89-120 days

Government/Local Assistance

- Rental Assistance Program
 - The City of Chicago offers a rental assistance program to those who are at risk of becoming homeless
 - **Eligibility**
 - Residence in the City of Chicago
 - At risk of becoming homeless due to eviction, loss of income, or other emergency
 - You are economically classified as a low-income household
 - Your landlord completes the rental assistance program requirements
 - **How to prove eligibility:**
 - Eviction notice, proof of loss of income
 - Pay stub, benefit statement, explanation of no income
 - Driver's License, State ID
 - Lease
 - Landlord
- Local Resources
 - StreetLight Chicago
 - StreetLight Chicago provides up-to-date information on shelters, health clinics, emergency beds, mental health services, and more. The website is geared for young adults in Chicago between the ages of 16 and 24 living with unstable housing.
 - streetlightchicago@gmail.com.

Food/Clothing Services

Cradles to Crayons

- Provides children clothing and essential supplies including school supplies, toys, books, etc.
- Families can submit a form detailing their needs in order to access supplies for their children
- There are multiple locations and ways to pick up supplies, and some supplies can be shipped directly to you.

Pacific Garden Mission

- Supplies food and clothing daily to anyone who comes to their door.
- They provide three meals a day as well as a warm place to stay.
- Address: 1458 South Canal Street Chicago, IL 60707
- Phone: **312-492-9410**

Northwestern Settlement - Food Pantry

- Provides food and emergency services to residents of the West Town Community.
- 1400 W. Augusta Blvd., Chicago, IL 60642.
- Contact Yasmin Rodriguez at 773-278-7471 or yrodriguez@nush.org.
- Food Pantry distribution takes place every Tuesday, Wednesday, and Thursday from 9 am - 12 pm.

Food Pantries

Beyond Hunger

- Provides food and service to individuals in need
- A photo ID and proof of address in the specific service area is needed
- Covered Service Areas
 - 60130 Forest Park
 - 60131 Franklin Park, Schiller Park
 - 60141 Hines
 - 60171 River Grove
 - 60176 Schiller Park
 - 60301 Oak Park
 - 60302 Oak Park
 - 60304 Oak Park
 - 60305 River Forest
 - 60402 Berwyn, Stickney
 - 60644 Chicago (Austin)
 - 60651 Chicago (Austin/Humboldt Park)
 - 60707 Elmwood Park, Chicago (Galewood)
- The walk-in Community Pantry is located in the lower level of First United Church of Oak Park.
- The Drive-Thru is also located in the rear parking lot of First United Church of Oak Park, just off Kenilworth.
- Pantry Hours
 - Saturdays: 9:00 a.m. - 12:00 p.m.
 - Wednesdays: 3:30 p.m. - 5:30 p.m.
- 848 Lake Street, Oak Park, IL 60301 (708) 386-1324.

Cicero-Berwyn-Stickney Food Pantry

- Someone may use the Food Pantry every other week for a period of six months, or 13 times per year.
- A photo ID, proof of residency, and proof of dependents are needed to obtain food
- Hours: Tuesdays 2:00 - 5:30 PM
- Gethsemane Lutheran Church; 1937 S. 50th Avenue, Cicero, Illinois 60804
- (708) 863-4913